



Shipping & Transportation
AMIN KAWAR & SONS
Part of Kawar Group

QUALITY POLICY

As a Leading provider of ship agency and ship services, We at Amin Kawar & Sons Co. W.L.L. made a commitment to provide high quality service to all its customers which we believe is a significant factor contributing to our company's progress and towards achieving our goals.

We are committed to:

- Providing our customers with high quality services in all aspects of ship agency and shipping services.
- Achieve customer satisfaction; attending to our customers needs and meeting their expectations.
- Continual improvement of our processes and systems.
- Maintain our leading presence in the Shipping Industry.
- Increase service activity, ensure consistent quality and reduce operative costs thus increasing profitability.
- Maintain High Standard of selected employees, continuous development, training, involvement and providing suitable environment to enhance development.
- Support the team spirit between company individuals by encouraging honest dialogue among them.
- Adhere to the applicable and legal requirement related to the shipping industry

The management of this company is totally committed to provide its full support and all the required resources for the achievement of our quality program. Implementation of this policy is the responsibility of each member of the staff of Amin Kawar & Sons Co.

Nadia Shahin
General Manager